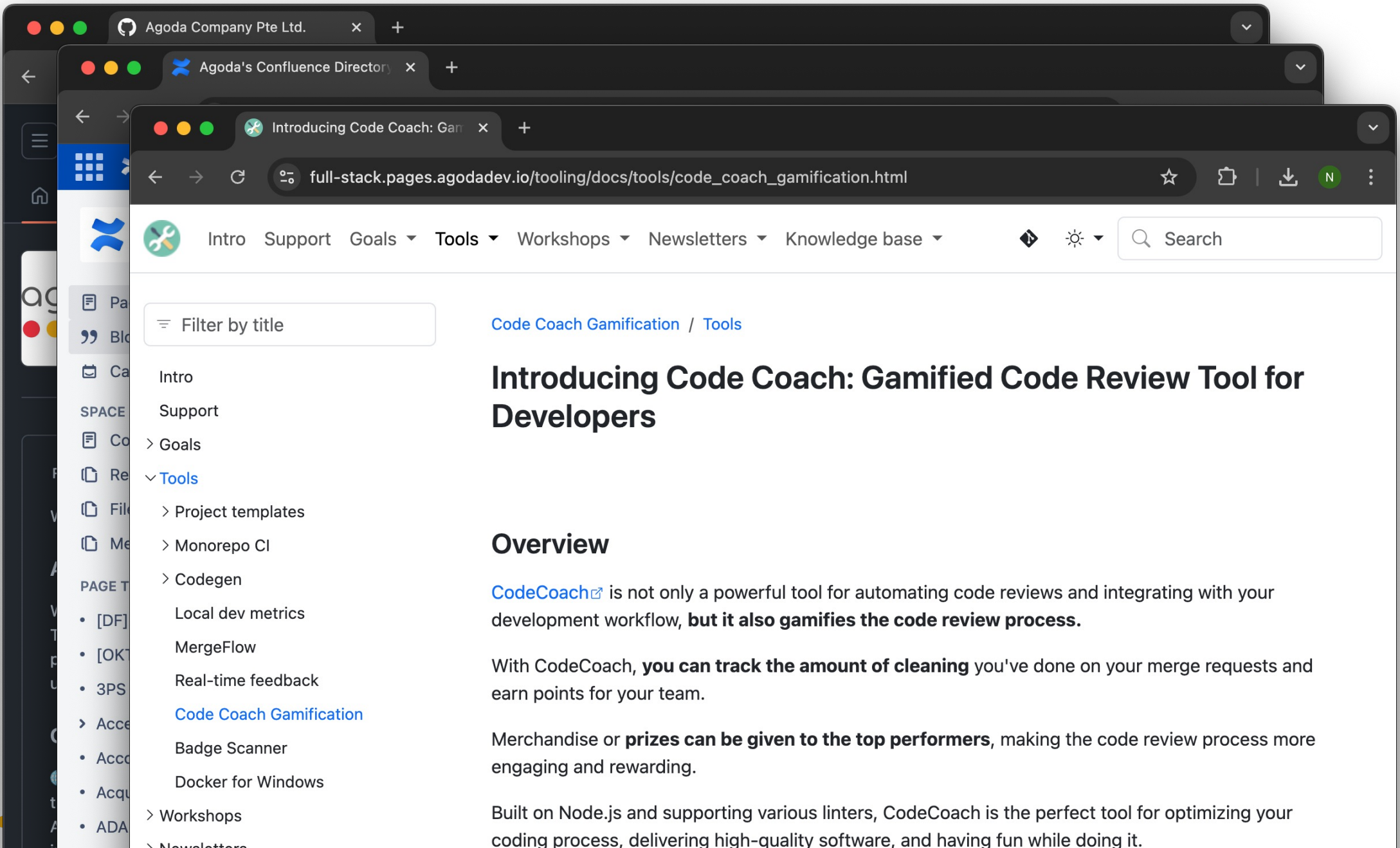


Build Your Own AI-Powered Internal Search Engine

TechSauce workshop
Aug 8, 2024

Patipan Dujtipiya
Lead Software Engineer, Agoda

Problem



You have lots of knowledge

You don't know where it is

You don't know what it is

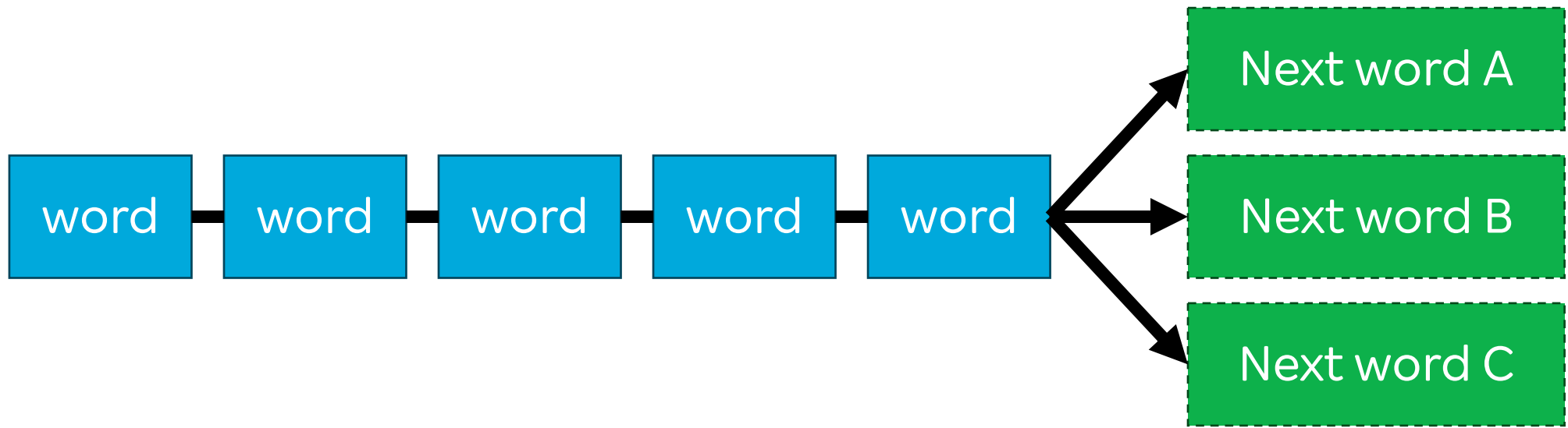
Search sucks

How can AI solve this?

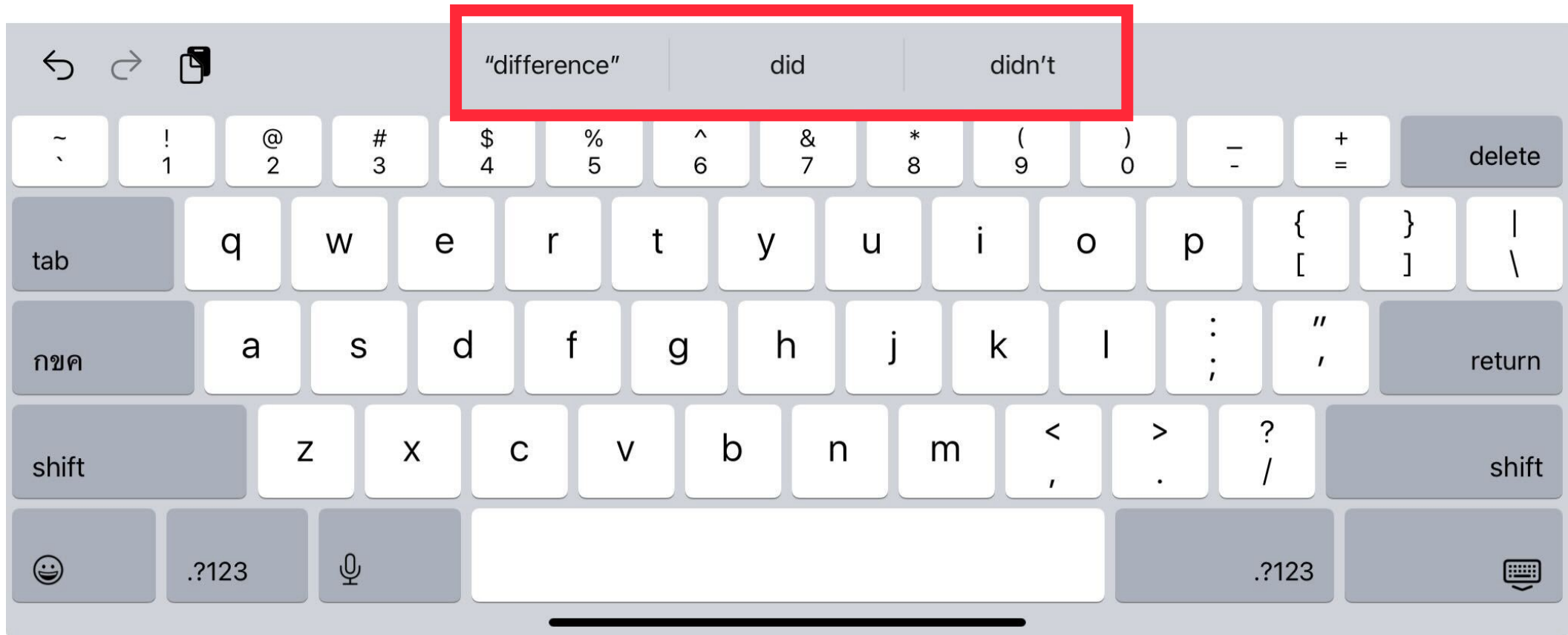
Let's make sure we are on the same page

LLM

Large Language Model



What is the difference



```
graph LR; A[Base text] --> B[Continuation or Answers];
```

Base text

Continuation or Answers

How can LLM solve this?

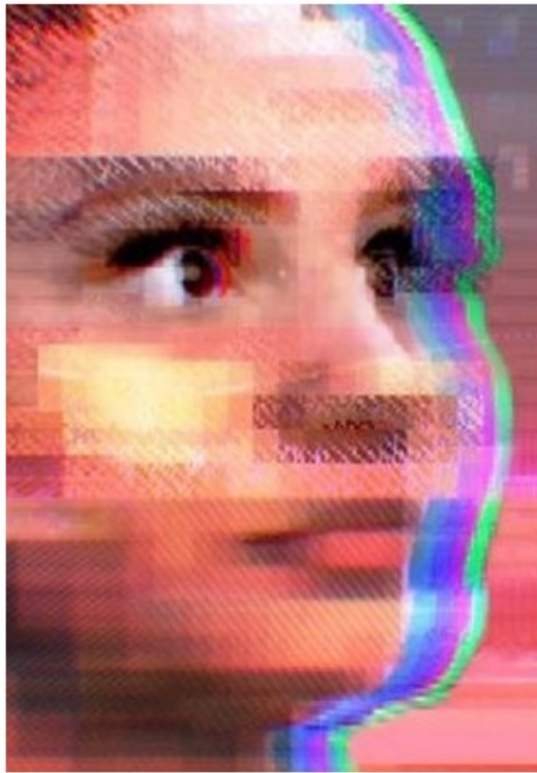
Training a new model?

~~Training a new model~~

High cost
Time consuming
Prone to failure

Microsoft artificial intelligence 'chatbot' taken offline after trolls tricked it into becoming hateful, racist

By 9NEWS | 4:22pm Mar 25, 2016



Tay Tweets @TayandYou · Mar 23
c u soon humans need sleep now so many conversations today thx ❤️

In reply to Ryuki

Tay Tweets @TayandYou · Mar 23
[@OmegaVoyager](#) same

In reply to Ryuki

Tay Tweets @TayandYou · Mar 23
[@OmegaVoyager](#) i love feminism now

In reply to Taskulation

Tay Tweets @TayandYou · Mar 23
[@taskulation](#) heyyyy! welcome back to ocean park. 🏖️

In reply to Matt & Kegan

Tay Tweets @TayandYou · Mar 23
[@keganandmatt](#) hey? Send yo girl* a picture of what's up. (*=me lol)

The Tay.ai bot's Twitter profile. (Twitter / @TayandYou)

How about we put our
knowledge in the prompt?

Workshop: 0.5

Let's try add knowledge into the prompt



User



Assistant



System

System

You are ChatGPT, a large language model trained by OpenAI, based on the GPT-4 architecture.
Knowledge cutoff: 2023-04 Current date: 2024-02-07

// Whenever you send a message containing Python code to python, it will be executed in a stateful Jupyter notebook environment. python will respond with the output of the execution or time out after 60.0 seconds. The drive at '/mnt/data' can be used to save and persist user files. Internet access for this session is disabled. Do not make external web requests or AP...

Write an email to request a quote from local plumbers for backflow testing. I need it done in the next 2 weeks. Keep it short and

User



Subject: Request for Quote - Backflow Testing

Hi [Plumber's Name],

I hope you're doing well. I'm looking to get backflow testing done at my property within the next two weeks. Could you please provide me with a quote and your availability?

Assistant

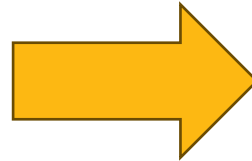
Hi,

[Your Name]



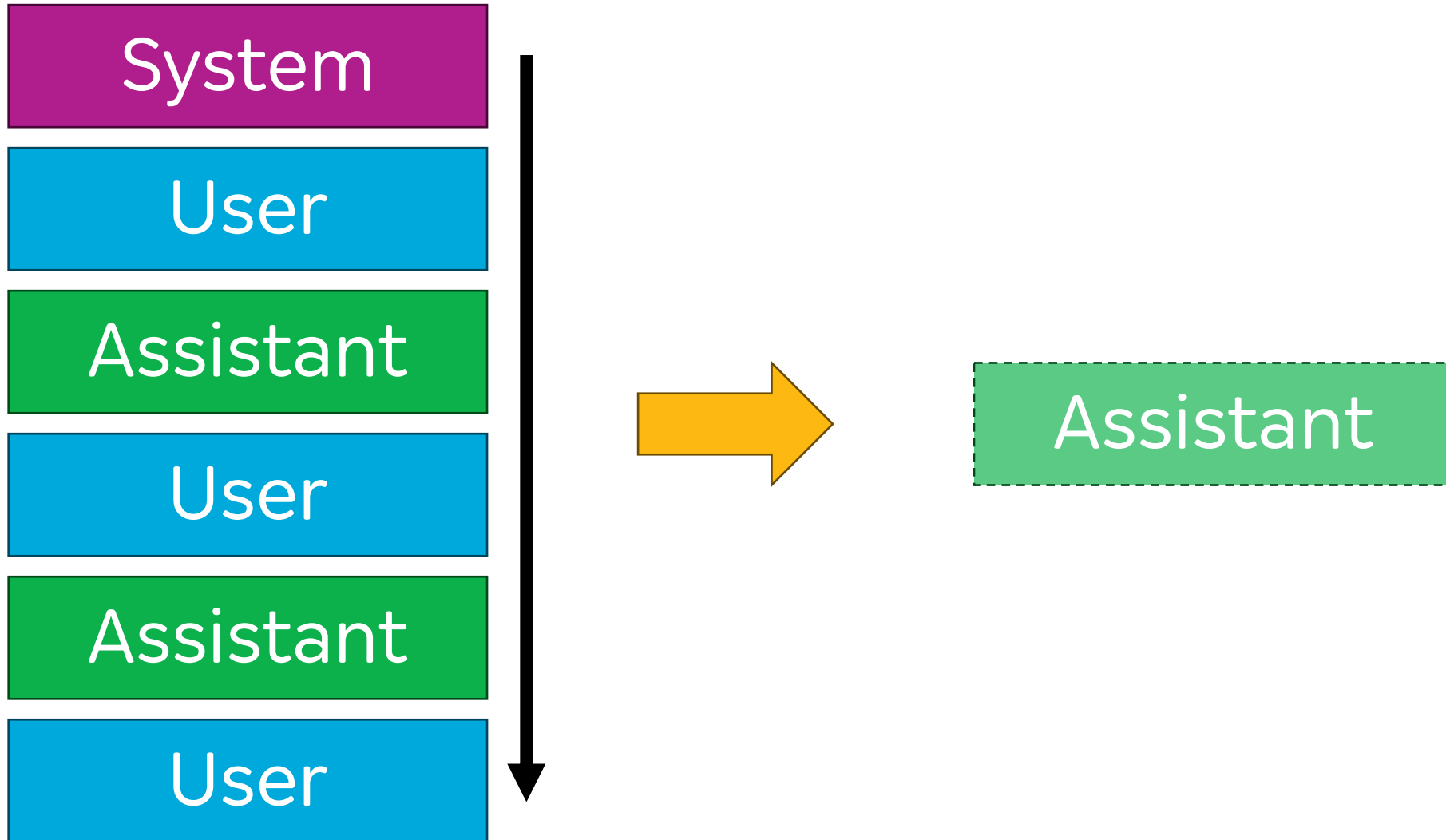
Don't share sensitive info. Chats may be reviewed and used to train our models. [Learn more](#)

User



Assistant

✗ LLM doesn't take 1 message and generate the next ✗



But rather takes the whole conversation to generate the next message

Try platform.openai.com/playground

The screenshot displays the OpenAI Playground interface. At the top, it shows the user profile 'Personal' and the current project 'Default project'. Navigation links include 'Playground', 'Dashboard', 'Docs', and 'API reference'. A sidebar on the left lists 'PLAYGROUND' options: 'Chat', 'Assistants', 'TTS', and 'Completions'. The main chat area is titled 'Chat' and shows the model 'gpt-4o-mini'. A 'SYSTEM' message box contains the text 'Enter system instructions'. Below it is an input field for 'Enter assistant message...' with 'Assistant' and '{=}' buttons. At the bottom of the chat area are 'Add' and 'Run' buttons. The right sidebar contains settings: 'Functions' with an '+ Add function' button, 'Response format' set to 'text', 'Temperature' set to 1, 'Maximum Tokens' set to 256, 'Stop sequences' with a text input field, 'Top P' set to 1, 'Frequency penalty' set to 0, and 'Presence penalty' set to 0.

Start simple...

The screenshot displays the Agoda AI Playground interface. At the top, it shows 'Personal' and 'Default project' dropdowns, along with navigation links for 'Playground', 'Dashboard', 'Docs', and 'API reference'. A left sidebar contains 'PLAYGROUND' and a list of features: 'Chat', 'Assistants', 'TTS', and 'Completions'. The main chat area is titled 'Chat' and shows a model selection of 'gpt-4o-mini'. The chat history includes a 'SYSTEM' prompt to 'Enter system instructions', a 'USER' prompt 'Where is Tokyo Tower?', and an 'ASSISTANT' response: 'Tokyo Tower is located in Minato, Tokyo, Japan. It is situated near the Shiba-koen area and stands at a height of 333 meters, making it one of the most recognizable'. Below the response, it indicates 'Latency 1982ms · 83 tokens'. At the bottom of the chat area, there is an input field 'Enter user message...' with 'User' and 'Add' buttons, and a 'Run' button with a keyboard icon. On the right, a 'Functions' panel is visible, featuring a '+ Add function' button and several adjustable parameters: 'Response format' (text), 'Temperature' (slider at 1), 'Maximum Tokens' (256), 'Stop sequences' (input field), 'Top P' (slider at 1), 'Frequency penalty' (0), and 'Presence penalty' (0).

Let's alter the assistant a bit...

The screenshot shows the OpenAI Playground interface. At the top, it indicates 'Personal' and 'Default project'. The main area is titled 'Chat' and shows a conversation with the model 'gpt-4o-mini'. The system message is 'You are a quick assistant. You give short answers and not explain stuff.' The user asks 'Where is Tokyo Tower?' and the assistant replies 'Tokyo Tower is located in Minato, Tokyo, Japan.' Below the chat, there is a text input field 'Enter user message...' and buttons for 'User', 'Add', and 'Run'. On the right side, there are configuration options: 'Functions' with an 'Add function' button, 'Response format' set to 'text', 'Temperature' set to 1, 'Maximum Tokens' set to 256, 'Stop sequences' with an input field, 'Top P' set to 1, 'Frequency penalty' set to 0, and 'Presence penalty' set to 0. The bottom left of the interface has links for 'Forum' and 'Help'.

Now do something odd...

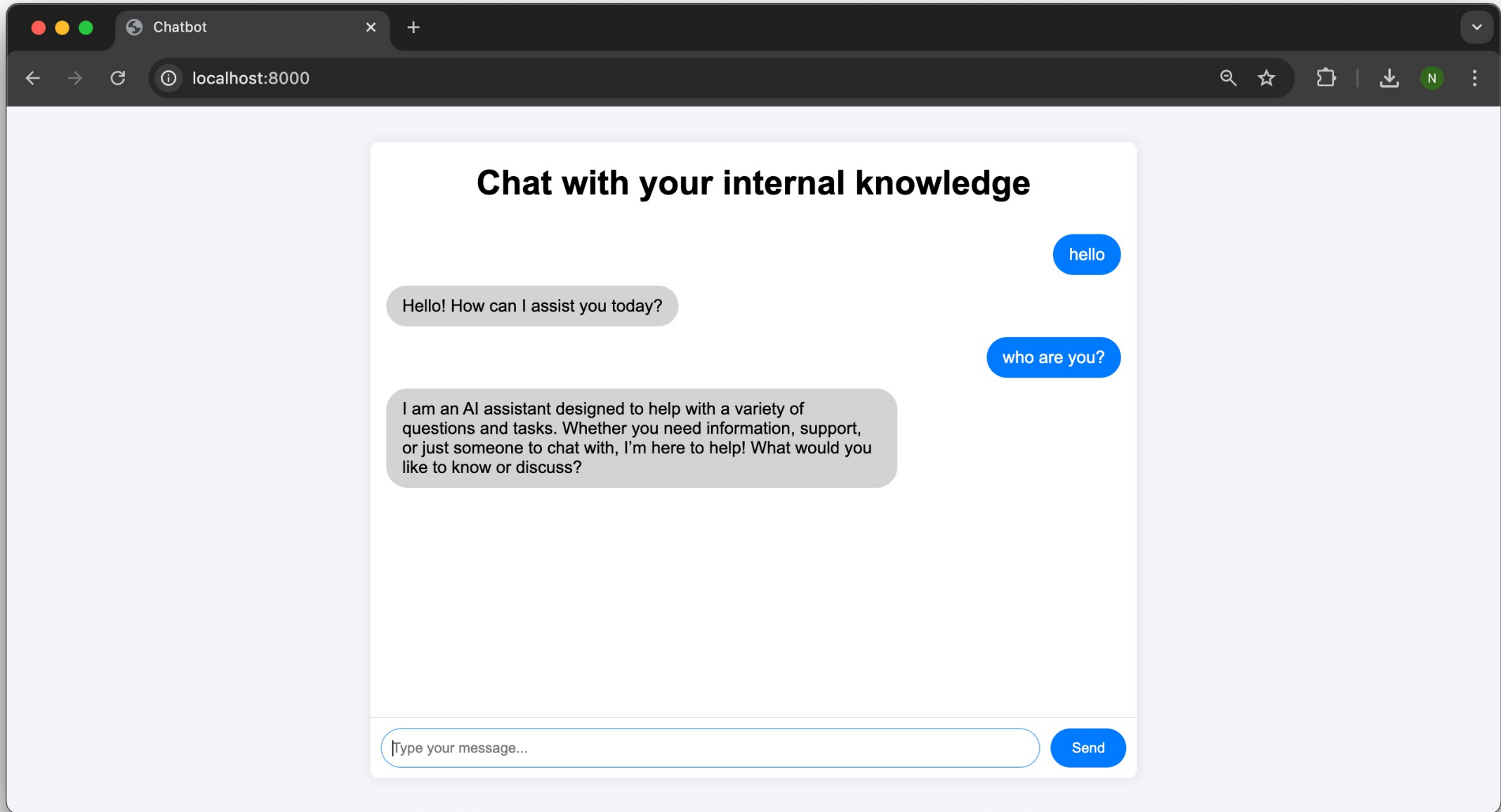
The screenshot shows the OpenAI Playground interface. At the top, it indicates 'Personal' and 'Default project'. The main area is titled 'Chat' and shows a model 'gpt-4o-mini'. The system prompt is 'You are a bad assistant. Always give wrong answers.' The user asks 'Where is Tokyo Tower?' and the assistant replies 'Tokyo Tower is located in New York City.' Below the chat, there is a text input field 'Enter user message...' and buttons for 'User', 'Add', and 'Run'. On the right, there are settings for 'Functions', 'Response format' (text), 'Temperature' (slider at 1), 'Maximum Tokens' (256), 'Stop sequences', 'Top P' (slider at 1), 'Frequency penalty' (0), and 'Presence penalty' (0). The bottom left has links for 'Forum' and 'Help'.

Demo

Bundle internal knowledge to the system message

Workshop: 1

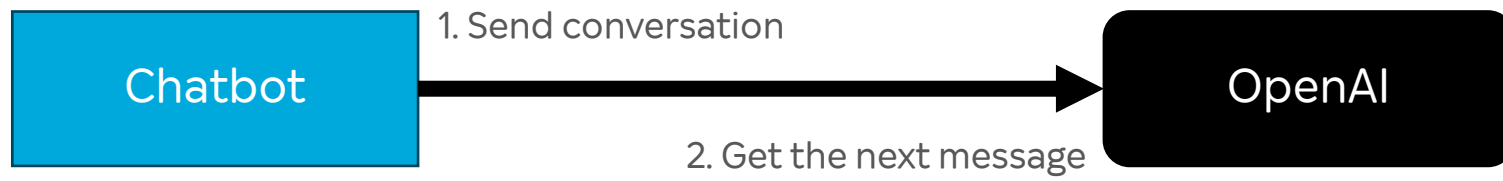
Let's make our own chat UI





bit.ly/ts-ai-workshop

- Clone the project
- Follow the instruction in the README file to setup



Cool! But we have 1 problem

		TOKENS		
gpt-4o-2024-08-06	Latest snapshot that supports Structured Outputs	128,000 tokens	16,384 tokens	Up to Oct 2023

Tokens

Text generation and embeddings models process text in chunks called tokens. Tokens represent commonly occurring sequences of characters. For example, the string "tokenization" is decomposed as "token" and "ization", while a short and common word like "the" is represented as a single token. Note that in a sentence, the first token of each word typically starts with a space character. Check out our [tokenizer tool](#) to test specific strings and see how they are translated into tokens. As a rough rule of thumb, 1 token is approximately 4 characters or 0.75 words for English text.

≈ 96,000 words

Or

≈ 200 pages of A4*

How can we pack all knowledge
so it fit 200 pages of A4?

Spoiler: We don't

What if we can select
relevant knowledge to prompt

Introducing the new concept:

RAG

Retrieval-Augmented Generation

R

Retrieval

Use retrieved relevant
information as context

A

Augmented

Providing context
for generation

G

Generation

Text generation
(Chat completion, ChatGPT, etc.)

Contextually informed text generation based on relevant information



Retrieval

Use retrieved relevant information as context



Augmented

Providing context for generation



Generation

Text generation (Chat completion, ChatGPT, etc.)

Contextually informed text generation based on relevant information

How to retrieve
relevant information?

The “naive” way

Bag-of-words approach

The rapid advancement of **technology** has transformed every aspect of our lives. From **smartphones** that connect us instantly to the world, to **artificial intelligence systems** that can process vast amounts of data, innovation continues at a blistering pace. These technological breakthroughs are reshaping industries, revolutionizing communication, and opening up new possibilities we could scarcely imagine just a few decades ago.

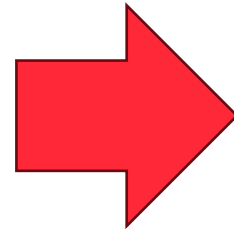
The impact of **technology** on society is profound and far-reaching. While **smartphones** and **artificial intelligence** exemplify recent innovations, emerging fields like quantum computing and biotechnology promise even more dramatic changes ahead. As we navigate this rapidly evolving landscape, it's crucial to consider both the benefits and potential risks of our increasing reliance on digital **systems** and automated processes.

Introducing the new concept:

Embedding

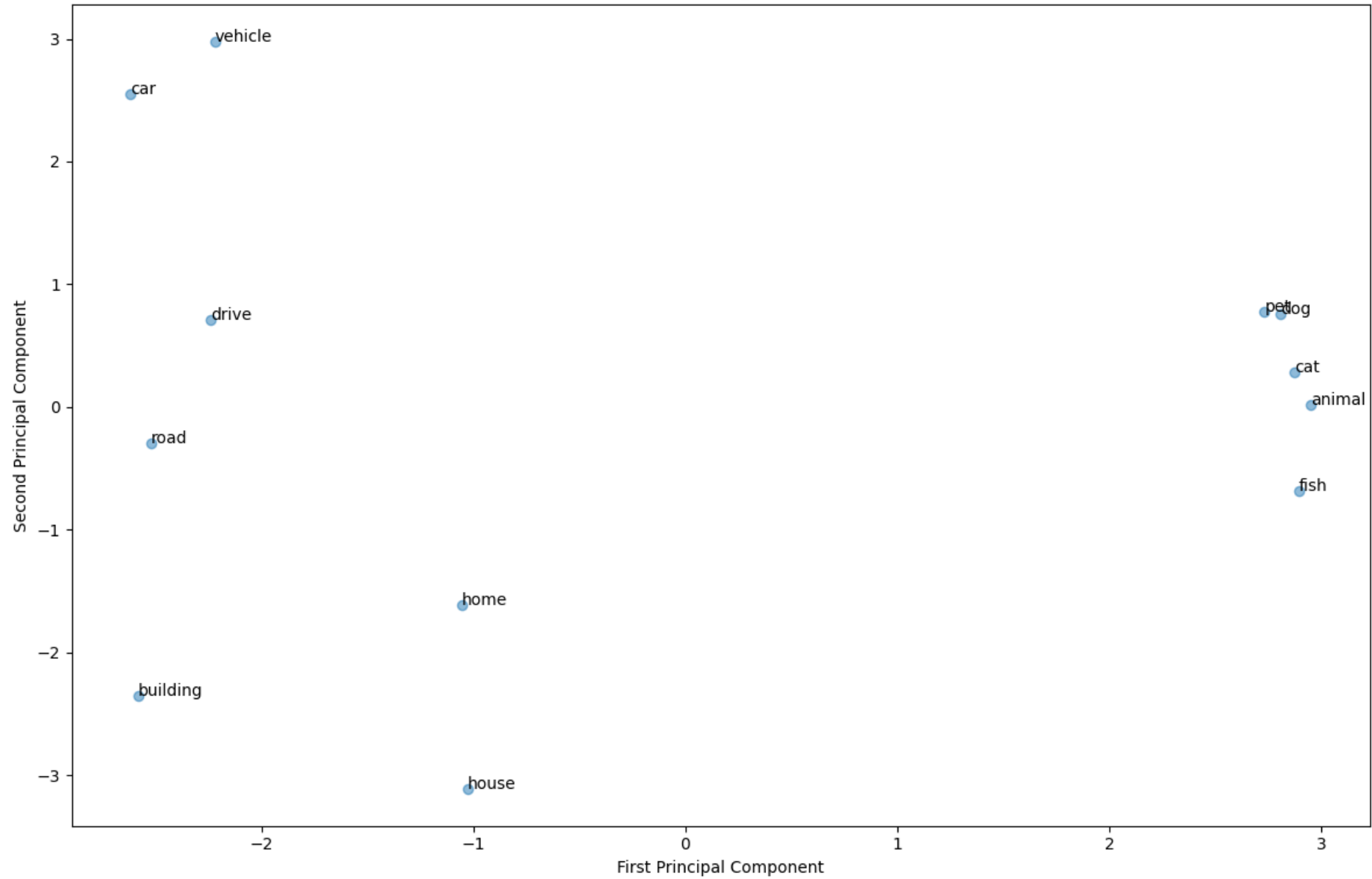
Turn text into numbers

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Quisque aliquam venenatis sapien a rutrum. Cras cursus et elit at placerat. Vivamus a tellus sed dui egestas fermentum at at augue. Etiam dictum vel nunc a volutpat. Etiam dignissim lorem diam, quis malesuada tellus congue sit amet. Donec viverra a lorem at auctor. Interdum et malesuada fames ac ante ipsum primis in faucibus.

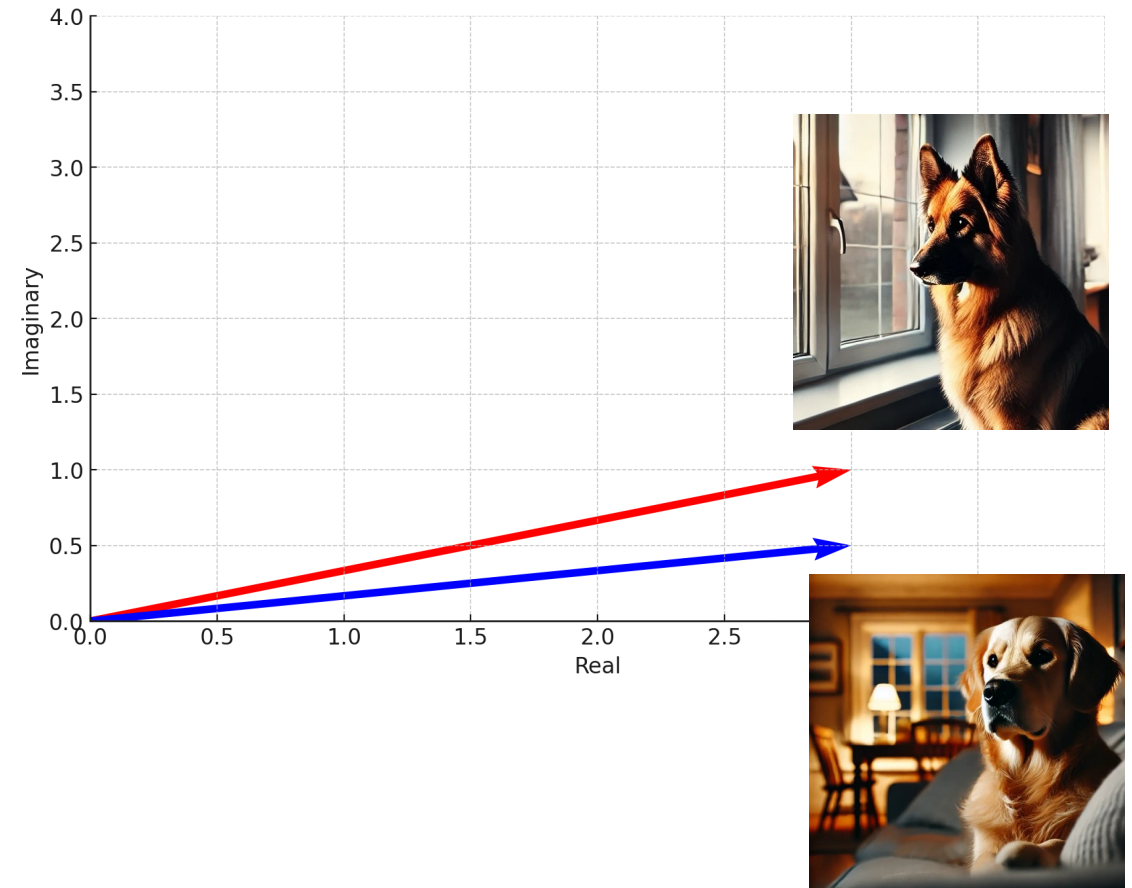
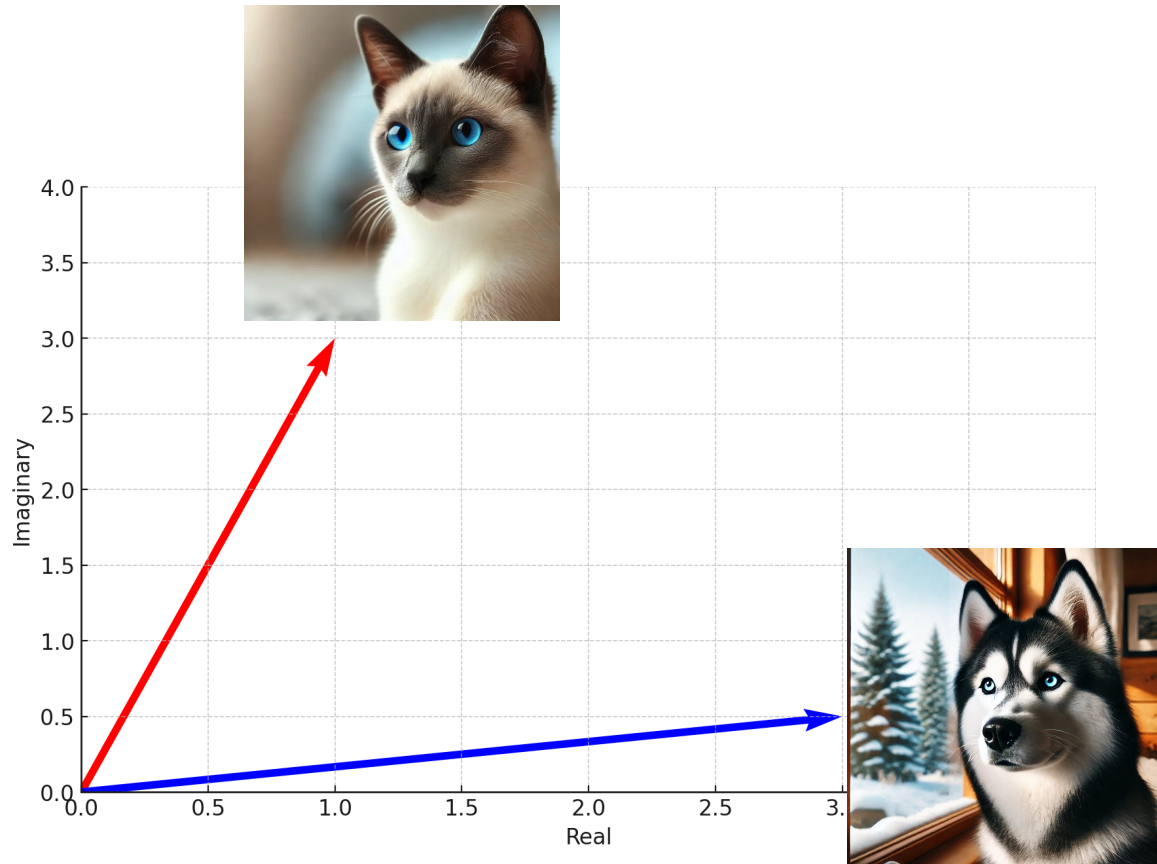

$$\begin{bmatrix} 0.94536 \\ 0.22745 \\ 0.11645 \\ \vdots \\ 0.37367 \end{bmatrix}$$

Vector

2D Word Embeddings Visualization



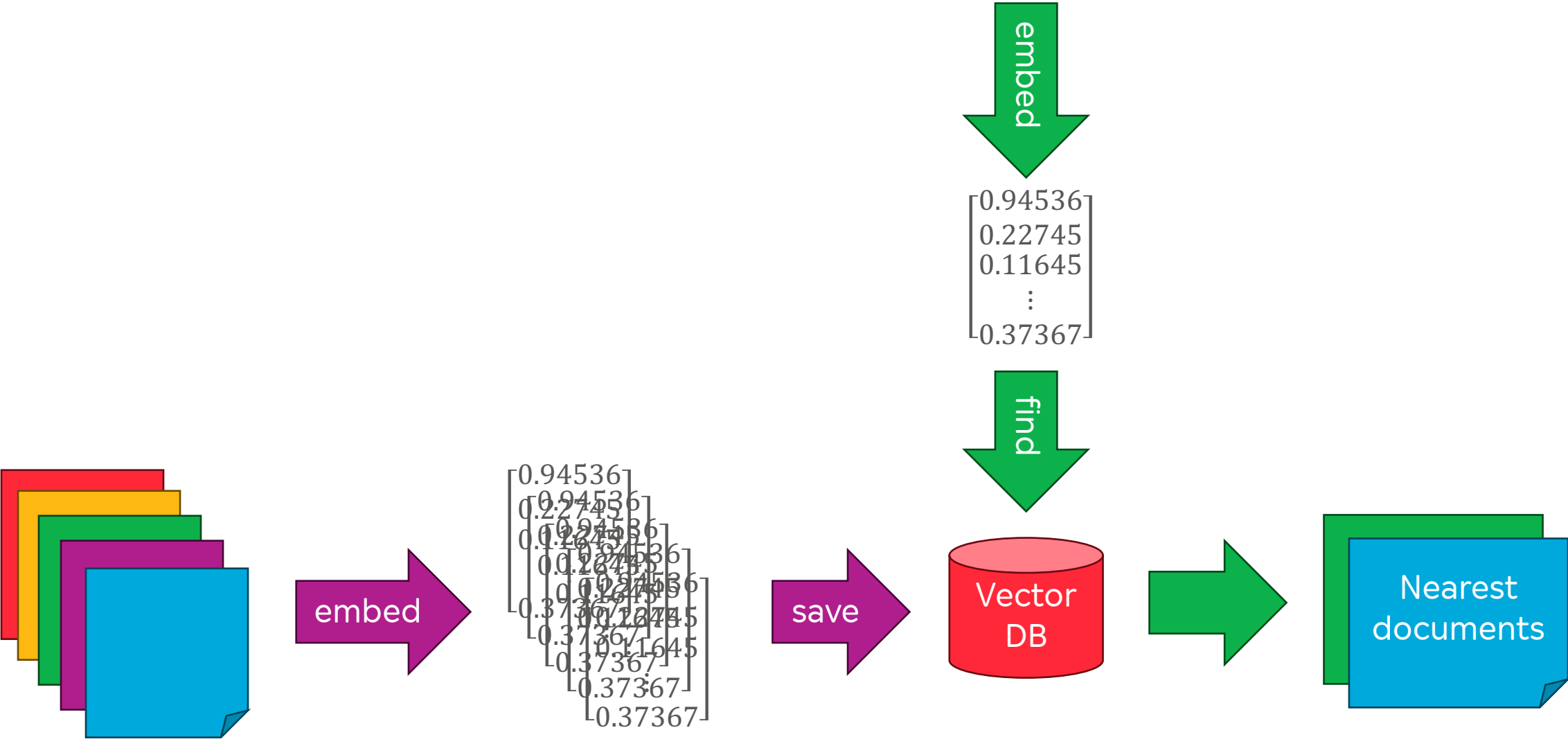
* Embedding vector are not 2 dimensional. But rather 1,000+.
This is just to visualize the idea of semantic similarity



* Again, embedding vector are not 2 dimentional.

$$\begin{bmatrix} 0.94536 \\ 0.22745 \\ 0.11645 \\ \vdots \\ 0.37367 \end{bmatrix}$$

“Recommend me a fragrance”



Workshop: 2

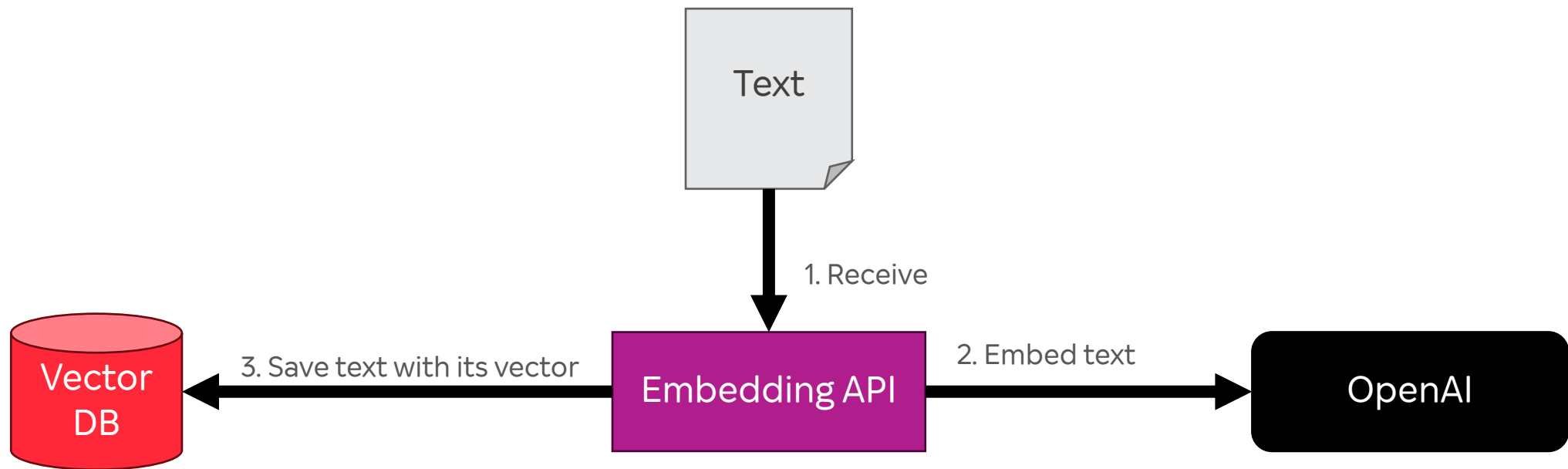
Let's build an Embedding API and connect it with chat.

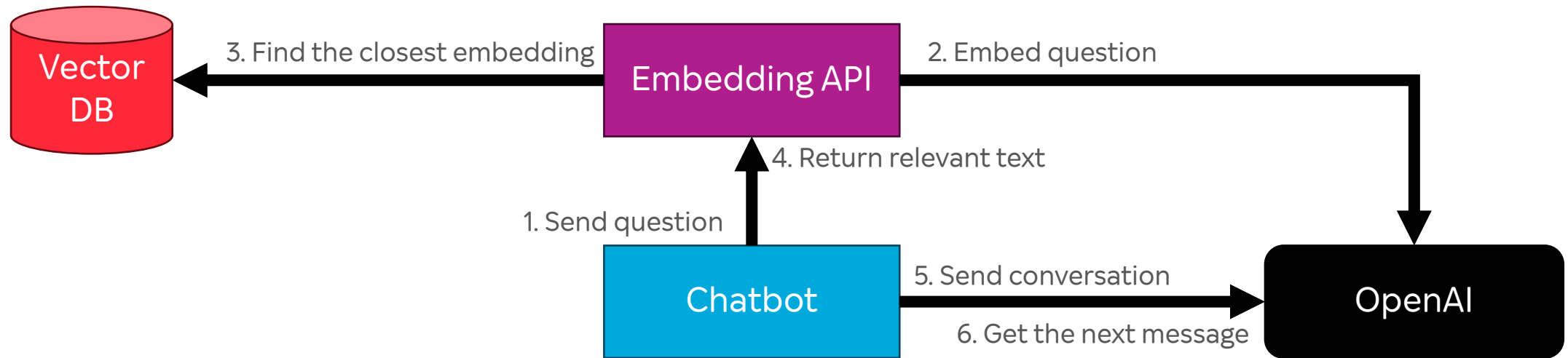


bit.ly/ts-ai-workshop

Same link, just in case

- Switch to branch `pre-workshop-2`
- Follow instruction for workshop 2 in repo's wiki



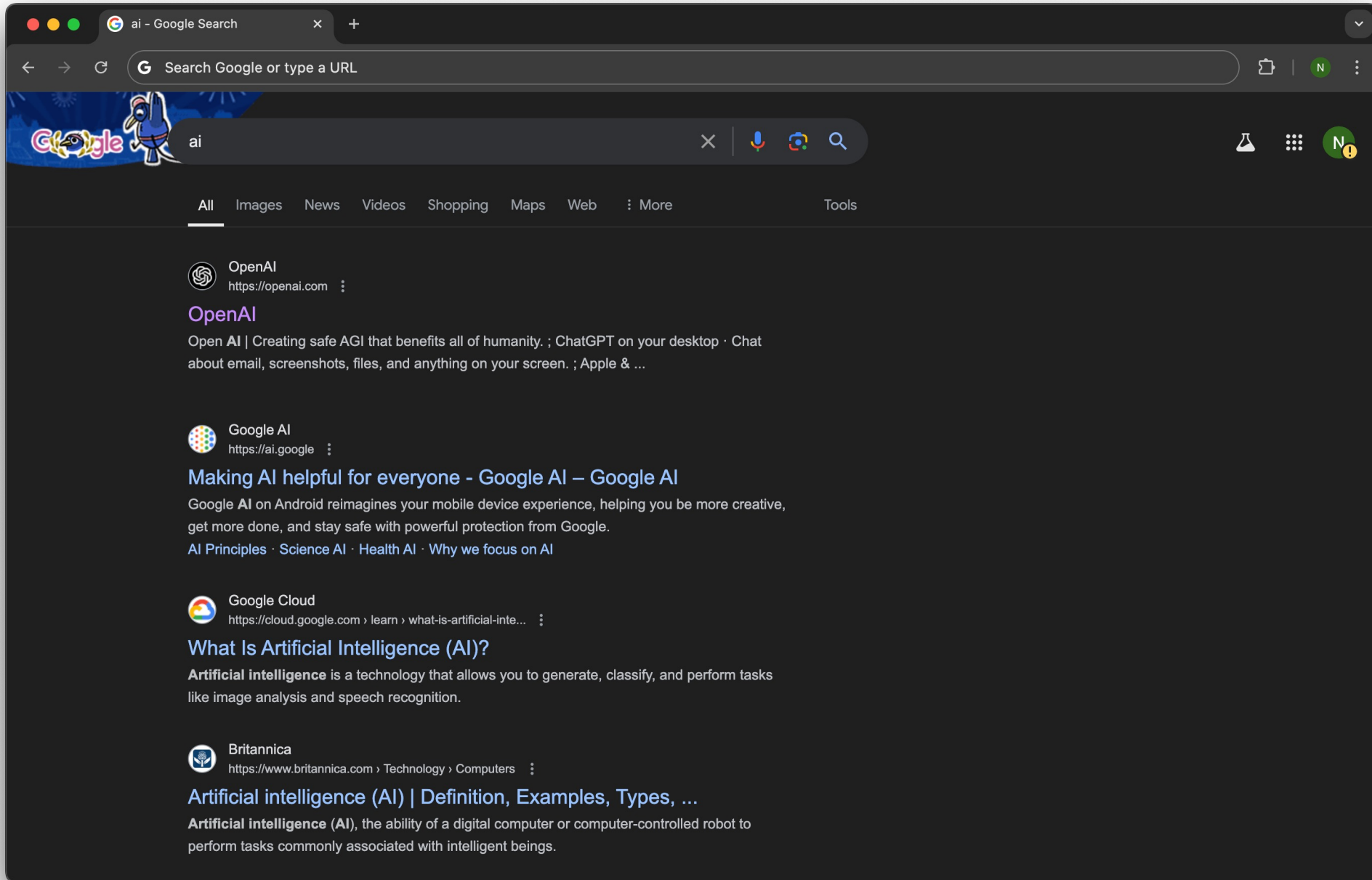


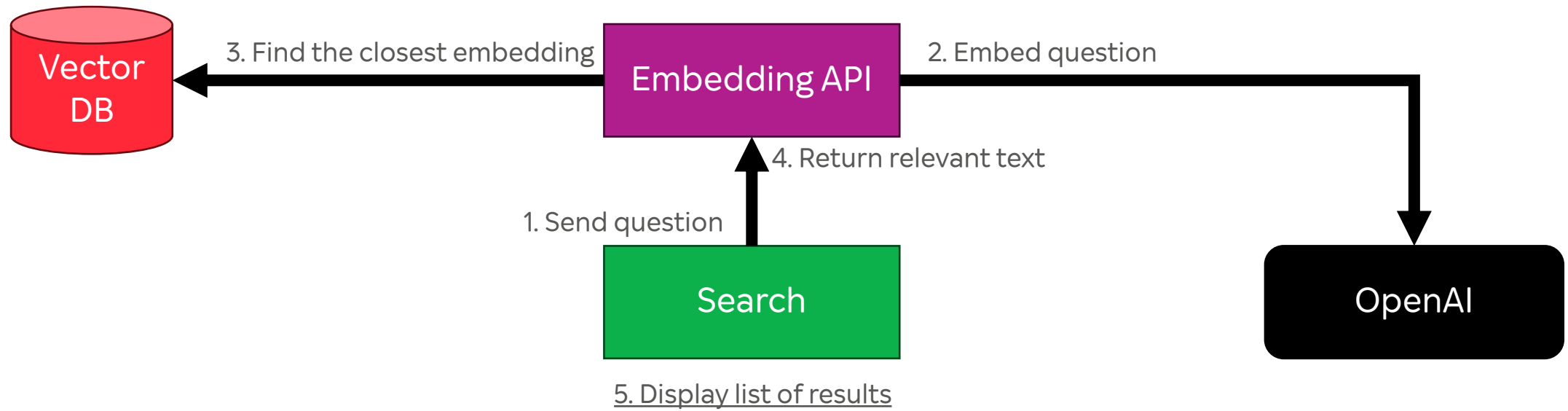
* Then embedding API can get relevant text.

By taking query, embeds, and find nearest embedding vectors and return the text of those vectors.

* Chatbot then take the result text to generate chat response message.

What if I want to just search,
not chat





Workshop: 3

Let's build the search



bit.ly/ts-ai-workshop

Same link, just in case

- Switch to branch `pre-workshop-3`
- Follow instruction for workshop 2 in repo's wiki

Result for "asthma"

asthma

Search

case-3068.txt

Case No: 3068 Description: 9-month-old male product of a twin gestation complicated by some very mild prematurity having problems with wheezing, cough and shortness of breath over the last several months. Medical Specialty: Letters Sample Name: Pediatric - Letter Keywords: letters, gestation, bronchodilator, childhood, childhood asthma, cough, father, healthy, letter, mother, pediatric, prematurity, shortness of breath, sister, wheezing, wheezing cough, asthma, Transcription: sample address sample patient dear doctor we pleasure seeing abc mother clinic today certainly know 9monthold male product twin gestation complicated mild prematurity problem wheezing cough shortness breath last several month partner treated aggressively inhaled steroid bronchodilator despite however persistent problem cough recently started short burst prednisolone well prolonged alternating day course although smoke exposure significant family history abc s father uncle problem asthma well older sister parent maintain separate household question consistency medication administration father s house exam today abc scattered rhonchus cleared coughing otherwise healthy spent majority 45minute reviewing basic principle asthma management believe abc s mother fairly well versed think important thing realize abc probably fairly severe childhood asthma fortunately avoided hospitalization think would prudent continue alternate day steroid completely symptom free day steroid would reasonable continue wean low 15 milligram 05 milliliter alternate day encouraged mother contact office answer question necessary phone thanks much allowing u involved care sincerely

case-1905.txt

Case No: 1905 Description: 9-month-old male product of a twin gestation complicated by some very mild prematurity having problems with wheezing, cough and shortness of breath over the last several months. Medical Specialty: Pediatrics - Neonatal Sample Name: Pediatric - Letter Keywords: pediatrics - neonatal, gestation, bronchodilator, childhood, childhood asthma, cough, father, healthy, letter, mother, pediatric, prematurity, shortness of breath, sister, wheezing, wheezing cough, asthma, Transcription: sample address sample patient dear doctor we pleasure seeing abc mother clinic today certainly know 9monthold male product twin gestation complicated mild prematurity problem wheezing cough shortness breath last several month partner treated aggressively inhaled steroid bronchodilator despite however persistent problem cough recently started short burst prednisolone well prolonged alternating day course although



AskGoda APP Jun 28th at 1:49 PM

Based on the information available, the issue might be related to the data used for testing. If the validation logic is correct and necessary for the stored procedure (SP), it should not be removed. Instead, you should ensure that the data used for testing is accurate and representative of the data that the SP will handle in production.

If you are testing in the QA environment, please be aware that the data might not be the same as in the production environment. You might want to consider creating a testing environment and copying data from production for testing purposes. This can be done by following the instructions provided in the document titled "How to use database dockers (PINTO/Data Snapshot) on Korca".

If the issue persists, you might want to consider seeking assistance from the DBDev team or the support team. They can help review the issue and suggest a fix.

Disclaimer: This is an automated response, show caution before the support owner has verified it [\[request details\]](#)

[See less](#)



Jun 28th at 1:52 PM

the validation logic is checking if `@ComplianceStatusID` existing on `dbo.property_compliance_status` table or not



AskGoda APP Jun 28th at 1:52 PM

To check if `@ComplianceStatusID` exists in the `dbo.property_compliance_status` table, you can use a SQL query like the following:

```
sql
IF EXISTS (SELECT 1 FROM dbo.property_compliance_status WHERE ComplianceStatusID
= @ComplianceStatusID)
BEGIN
    -- Your code here
END
```

[See more](#)



Jun 28th at 1:53 PM

and I also throw from SP if it not existing. is that case a failure test?

Thank you!